

PIVOT™ SERIES

Dear Pivot™ Customer,

Congratulations on your selection of Pivot™ cabinetry in a Painted finish. Because of its unique characteristics, this finish is quite different from other cabinetry finishes you may be familiar with. Your satisfaction is important to Pivot™, and we want you to fully understand the characteristics that make painted finishes so distinctive.

It is important to realize that the beauty of wood cabinetry comes from the natural qualities of wood itself. Pivot™ utilizes only select solid hardwoods and veneers. The beauty of these genuine woods lies in the variation of the grain. The textures of those natural grain patterns often remain visible with Painted finish and should be accepted as inherent characteristics when selecting painted cabinetry.

Seam lines and hairline cracking at stile, rail and panel joints are a normal characteristic of painted finishes and should not be considered a reason for product replacement. When ordering Painted 5-piece styles, the door's center panel will be constructed of MDF material. Over time, there may be a slight color shift in the Painted finish due to the continued exposure to natural and artificial light sources. We mention these characteristics because neither Pivot™ nor your Pivot™ dealer can be responsible for these conditions and variations.



Example of front joint separation



Example of front joint separation



Example of end joint separation

Accordingly, we ask that the following agreement be signed for Painted Finish orders.

I have read the foregoing and find the characteristic variations of wood with painted finish are desirable. As such, I agree not to hold Pivot™ and/or the Pivot™ dealer listed below responsible in the event that these characteristics are later found by me to be less desirable than I had expected.

Customer Signature

Customer Name (please print)

Dealer Signature

Dealer Name (please print)

Dealer Purchase Order Number